







Prescribing Hearing Aids

Key Points

- Veterans may be eligible to receive audiology exams through the Department of Veterans Affairs (VA) Community Care Network (CCN) with an approved referral.
- The VA CCN provider seeing the Veteran **must be** an audiologist licensed in the state where services are being provided.
- When applicable, licensed audiologists participating in VA CCN will submit a hearing aid fulfillment request to VA.

			
VA CCN Provider Appointment	Request for Hearing Aid Sent to VA	VA Reviews Request	Follow Up Care with the Veteran
<p>The licensed audiologist who is a VA CCN provider receives the approved referral from VA and performs an audiology exam.</p>	<p>When examination determines a need for a hearing aid, the VA CCN provider submits a hearing aid fulfillment request to VA, including the Veteran's audiogram results and a hearing aid order form.</p>	<p>VA reviews the request. If approved, VA places the order and has the hearing aid(s) sent to the requesting VA CCN provider.</p>	<p>The VA CCN provider completes any follow up care with the Veteran, including fitting the hearing aid.</p>



Hearing Aid Evaluation

VA will contact the VA CCN provider to determine if they accept the referral for audiology services. Once referral is accepted, VA will send VA CCN provider the referral packet to include the VHA Audiology Toolkit for Community Care Providers, hearing aid order forms and instructions for submitting medical documentation and the hearing aid fulfillment request.

The VA CCN provider treating the Veteran **must be** an audiologist licensed in the state where services are being provided. Hearing instrument specialists, audiology technicians and students are not permitted to see Veterans, even under the direct supervision of an audiologist.

Hearing Aid Prescriptions

When a VA CCN provider determines that a Veteran requires a hearing aid, the VA CCN provider submits a hearing aid fulfillment request, including the Veteran's audiogram results and the appropriate hearing aid order form to VA for approval and fulfillment.

Ordering Hearing Aids

The VA CCN provider will complete the appropriate hearing aid order form based on the recommended make and model and submit to VA for approval. If the hearing aid request is approved, VA will place an order for the Veteran's hearing aid. VA currently uses five hearing aid vendors:

- Oticon
- ReSound
- Sivantos
- Sonova
- Starkey

Hearing Aid Fitting

VA will send the hearing aid to the requesting VA CCN provider who will be responsible for the Veteran's follow-up care and hearing aid fitting.