



## Support Veterans in Your Community

Thank you for your interest in participating in the Department of Veterans Affairs (VA) Community Care Network (CCN). By participating in VA CCN, providers will be delivering care and showing appreciation to the Veterans who have sacrificed to serve our country. Please call CCN Provider Services at 888-901-7407, from 8 a.m. – 6 p.m. provider's local time, Monday – Friday, excluding federal holidays, for more information on becoming a contracted provider.

### VA Community Care Network

Optum's comprehensive CCN includes the following partnerships:

- **UnitedHealthcare**® consists of primary, acute, specialty and urgent care providers, as well as labs, hospitals, facilities and ambulatory service centers.
- **UnitedHealthcare Vision** consists of a network of vision care professionals.  
**United Behavioral Health** consists of a network of psychiatric hospitals, substance use facilities and services, psychiatrists and psychologists and social workers, along with marriage and family counselors.
- **OptumHealth Care Solutions** consists of a network of physical therapy, occupational therapy, speech therapy, chiropractic services, acupuncture, massage therapy and tai chi.
- **Optum Complex Care Management** consists of a network of skilled nursing facilities.
- **Logistics Health, Inc.** consists of a network of dental service care providers.
- **CVS Caremark**® consists of a network of CVS and retail pharmacies.

### Support and Training

When a provider joins VA CCN through one of Optum's network partners, they will have access to support resources and training to help deliver care to Veterans. Optum is ready to help providers.

- CCN Provider Services is available from 8 a.m. – 6 p.m. provider's local time, Monday – Friday, excluding federal holidays.
  - Region 1: 888-901-7407
  - Region 2: 844-839-6108
  - Region 3: 888-901-6613

To determine the appropriate phone number for the provider's region, click [here](#).

- Optum VA Community Care Network provider portal is available at [provider.vacommunitycare.com](http://provider.vacommunitycare.com).
- Online assistance is available through online chat from 8 a.m. – 6 p.m. provider's local time, Monday through Friday, excluding federal holidays, at [provider.vacommunitycare.com](http://provider.vacommunitycare.com) > Medical/Behavioral Provider.