



Understanding Claim Numbers

Overview

The Department of Veteran Affairs (VA) Community Care Network (CCN) providers should understand what the claim number can tell about the claim.

This document is intended to provide the information necessary to help VA CCN providers understand how to read the claim number and claim number meaning. The claim number is 13 characters in length. The chart below shows the five different segments of the claim number and the meaning.

Claim Number

Character	Meaning
1	Letter representing the year received. 2019 is 'F', 2020 will be 'G'
2 – 4	Three characters representing the number of days since the beginning of the year (Julian day, from 001 to 365, or 366 for leap years)
5	'X' for electronic claims (837 and portal claims), 'W' for paper claims, '4' for reprocessed claims, 'S' for split claims
6 – 9	Your claim's unique number/letter combination
10 – 13	Adjustment, if any: original claim submission 0000, first adjustment 0001, second adjustment 0002



Adjustments

An adjustment is a change made to a previously processed claim that resulted in a payment.

An original claim number without an adjustment will end in 0000. When an adjustment is performed on a claim, the last digit of the claim number will increase by 1 each time, e.g., 0001, 0002, and 0003.

Example: A VA CCN provider submits a corrected claim with corrected Days, Units, Times or Services (DUTS). The original claim number is F001X1234-00-00 and the adjusted claim number will be F001X12134-00-01.

Reprocess

A reprocess is a change that is being made to a previously processed claim that was rejected or denied.

An original claim number without a reprocess will end in 00-00. When a reprocess is performed on an original claim, the fifth character of the claim number will be a 4.

Example: A corrected claim is received with corrected diagnosis codes for the claim that was originally denied with no payment made to the community care provider. Original claim number is F001X1234-00-00 and the reprocessed claim number is F00141234-00-00.

Electronic Claim Submission

VA CCN providers can submit their claims using XPressClaim® or Electronic Data Interchange (“EDI”) 837. For more information on XPressClaim, go to vacommunitycare.com > I am a Provider > Medical Provider. The secure portal will be available July 29, 2019.

When a VA CCN claim is submitted electronically either through XPressClaim or EDI transaction, the claim number will contain an “X” as the fifth character. **Example:** F234X1210-00-00.